



## **RELEASE NOTES: NetSupport PC-Duo v8.1**

### **What's New in v8.1?**

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#### **Screen Capture function has been added to the PC-Duo Control Interface**

Capture a screen whilst Viewing: select {Tools}{Capture Screen} to capture the current screen contents. You can also customize the View Toolbar to add the Capture Icon.

Capture a screen whilst Scanning: select {Client}{Capture Screen} to capture the current screen contents or Click on the "Capture" icon on the Toolbar.

Note: When scanning multiple clients, a Client screen must be active (highlighted) for the Screen Capture feature to become available.

#### **Annotate function has been added to the PC-Duo Control Interface**

To annotate a Show screen while Showing : Double click on the Annotate icon in the system tray or right click on the Show icon.

To annotate a screen while Viewing : Select {Tools}{Annotate} from the View Window drop down menu. You can also customize the View Toolbar to add the Capture Icon.

#### **It is now possible to Cancel all requested client connections**

When connecting to multiple clients and selecting to cancel the connect a new dialog displays - "Cancel All further connections ?" Yes/No

Yes - cancels all connections

No - cancels the current connection then continues to try to connect to the remaining clients

#### **Gateway configuration**

A new Gateway configuration option has been added "Comms. Management, Packet interval" (defaults to 60 seconds). This sets the time interval at which the Client program sends a network packet to the Gateway to check the connection to the Gateway machine.

#### **DNS names**

DNS names can now be used at the Control/Client machines to specify the gateway address.

## **Enable DVD Playback and Direct 3D Support**

There are two new Client Configuration options:

PC-Duo Configurator: Remote Control\View page

Title : [Enable DVD Playback and Direct 3D support]

Except while viewed

Except while connected

These options can be used to limit the restrictions on using DVD playback and running Direct 3D applications. The first option loads the PC-Duo Video hooking on connect/disconnect and is automatically set if a DVD drive is detected on installation. The second option loads/unloads the PC-Duo video hooking when opening/closing view sessions.

## **Logoff and Re-start**

There are Logoff and Re-start on disconnect options for each platform type. In previous releases NT platforms could only be set to Logoff on Disconnect and 9X platforms to re-boot.

Location: PC-Duo Configurator : Security\Disconnect

Logoff if not initially logged on

Re-start if not initially logged on

Lock the workstation if not initially logged on (NT) (This option is unchanged)

Note : Only one of these options can be selected. In addition there is an additional option on NT platforms introduced in Version 8.00 to Logoff if user has changed during the connected session. This can be used in addition to one of the three options above.

## **Disabling Chat function**

In the Client Configurator there are now two options associated with disabling the chat function

Location: PC-Duo Client Configurator : Security/Access Privileges

Disable Chat : This prevents a Control from user from initiating a Chat session to the Client

Location: PC-Duo Configurator : Client Interface / Client Settings

Disable Chat : This disables the Client menu item for Chat and prevents the Client initiating a Chat session.