

Upgrading to PC-Duo Enterprise V 2.3

This chapter describes how to upgrade from Enterprise 2.x to PC-Duo Enterprise 2.3. We recommend that you evaluate the new software using a test Site before updating your installation using this procedure.

1 Install the new Console

To upgrade to the new Console, insert the PC-Duo Enterprise 2.3 CD and follow the instructions for installing the Console.

During installation of Enterprise, you can apply your existing Enterprise License Key, or accept the default Evaluation Key. (To change your License Key, click Rekey in the PC-Duo Enterprise programs folder.) Note that the Remote Control, and HelpDesk modules require separate Keys.

2 Upgrade the Site Databases

Enterprise 2.3 includes extensions to the Site database that support Patch Management. If you are upgrading from Enterprise 2.0, the new database also includes extensions to support the identification of applications from the version information encoded in files properties.

When you first open a Site after you have installed the new Console application, the system asks if you want to update the Site database to the new Schema. Click the Yes button to upgrade database. The system expands the Database Schema to the Enterprise 2.3 standard without affecting your data. The Enterprise 2.3 Console also contains layout and operation changes.

To update a Site database:

- 1 In the current Site, open the Site Management folder and click Upgrade Database Settings. The Enterprise Database Upgrade dialog is displayed.
- 2 In the Enterprise Database Upgrade dialog, choose the features you want to update. Select:

Operations To update the Operations to the new Enterprise 2.3 standard.

Groups To update Dynamic Groups to maintain natural language queries in addition to SQL queries.

Distribution Package Definitions To add new software package definitions for use in software distributions.

Software Inventory Rules To add new application identification rules for use with software inventory Operations. You are prompted each time Enterprise finds a modified rule so you can choose whether you want to update your definitions. We recommend you accept the updates unless you have customized the rules for use within your organization.

- 3 Click the Upgrade button to apply the new features to the Site database.

3 Upgrade the Client

The PC-Duo Enterprise 2.3 Client contains new features to support Patch Management and also includes an improved data collection module that no longer uses the DOS checker to collect inventory information. In addition, if you are updating from Enterprise 2.0, the new Client also includes features that enable software inventory

operations to identify installed applications from the version information that some manufactures encode in application files. To take advantage of these improvements, we recommend you upgrade the Client application on all Client PCs.

To update the Enterprise Client application manually, insert the PC-Duo Enterprise 2.3 CD in the Client PC, select the Client install options and follow the installation instructions. Select the Typical Installation option to preserve your current Client settings and install the software into the directory of the Enterprise 1.2 Client.

To install the new Client application across the network and preserve your Client settings:

- 1 Copy the ClientKit directory from a PC where the PC-Duo Enterprise 2.3 Console is installed to a server which can be accessed from all Client PCs you want to update.
- 2 Install the Client Kit from the Console using the Distribute Software Operation (in the Software Distributions folder of the Console) with the Enterprise Client 2.30.pd. For more information on using the Operation, refer to Chapter 14, "Software Distribution".

Do not use the Client Kit in the Site's Offline Area to upgrade Clients. This is preconfigured with various settings, such as the Offline Area, which will overwrite your Client settings.

You must also create a new configured Client Kit for installing Enterprise 2.3 Client application to new Clients.

To create the new Client kit:

- 1 Click Offline Paths in the Console's Site Management Folder.
- 2 In the Site Offline Areas dialog, select the Offline Area in which you want to place the new kit, and click the Edit button.
- 3 In the Offline Path, Share and Client Kit dialog, select the Copy client kit check box and click the OK button.

Click the OK button to close the Site Offline Areas dialog.