

METAQUEST

S O F T W A R E

Providing a Windows experience on the Web

CENSUS

CENSUS

PRODUCT OVERVIEW

Census Issue Tracking

Census is a Web-based system for tracking and managing project-related issues such as bugs, feature requests, development tasks, and support calls. Point-and-click customization, the ability to generate custom Web-based views for each project, and an open architecture allow Census to be easily adapted to the requirements of any organization.

Web Views

Use the Web View Editor to define and generate Web views for your projects. Each Web view provides a customized view of the issues in a project database.

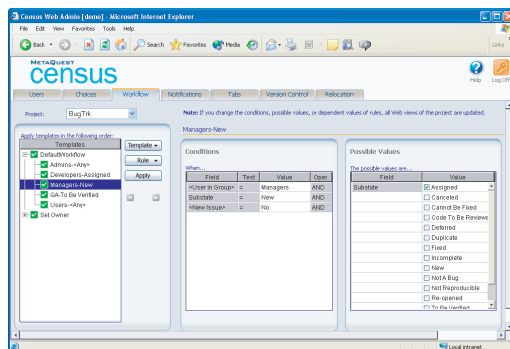
A Web view can make the entire database visible, or expose only the relevant issues and fields. For example, you can have different views for customers, beta testers, developers, QA, and support analysts.

Submit-Only Views

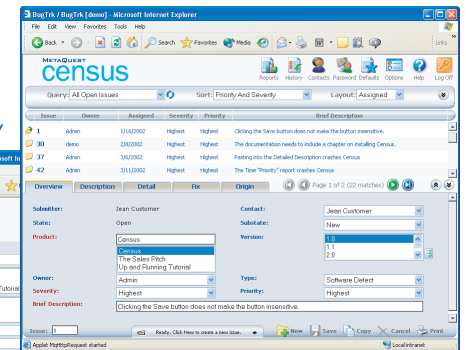
Submit-Only Web views allow an unlimited number of users and customers to submit issues from their Web browsers.

Customized, Automatic Workflow

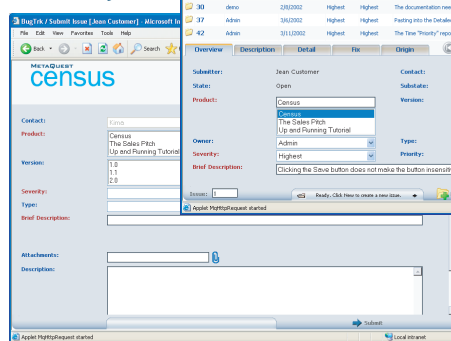
Census provides powerful workflow technology that can be customized to your specific business requirements. Workflow management allows you to define custom process and notification rules that ensure every issue gets the attention it deserves.



Normal Web View



Submit-Only View



Process Rules Automate the tracking and management of issues through the stages of your process. Define the different states (such as New, Assigned, and Fixed) an issue passes through. Create rules for the possible transitions between states. Define dependent fields to simplify data entry and automate process rules. Ensure that changes in issue status and ownership follow your business processes.

E-mail Notification Keep team members, users and management in the loop with automatic e-mail notifications. Define custom "when rules" to trigger e-mail notifications when an issue is logged or updated, when a field changes, or when a field is set to a specific value. Customize the contents of e-mail notification messages to include all issue information, a summary of the issue, or the change history.

Generate Web views with no programming

Customizable Web view templates

Web views can be read/write, read-only, or submit-only

Multiple Web views per project

Easy to deploy—no client setup required

Cross-platform support for Internet Explorer and Netscape Navigator

Operates across Internets or Intranets

Provides logon security

Point and click access to predefined queries and free-form keyword searches

Sort query results and choose what fields to display in listing

Built-in reporting

Submit new issues, view/update existing issues

Print and export issues from Web browser

Attach files (text or binary) to issues

Review revision history of each issue

Project Templates
Easily customized templates for tracking bugs, support calls, and weekly timesheets

Scalability
Use out of box with Microsoft Access database, migrate to SQL Server

Three-tier Architecture
Browser client
Web server
Database server

E-mail Integration
E-mail reports and notifications

Use any MAPI or SMTP mail system

Import/Export
Import and export to over 10 formats

Point-and-click editor for mapping imported data to Census fields

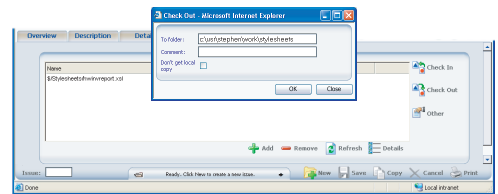
Concurrent Licensing

Version Control Integration

Enjoy the advantages of version control—team coordination and version tracking—directly from your issue tracking tool.

Access centralized Visual SourceSafe databases through a Web browser.

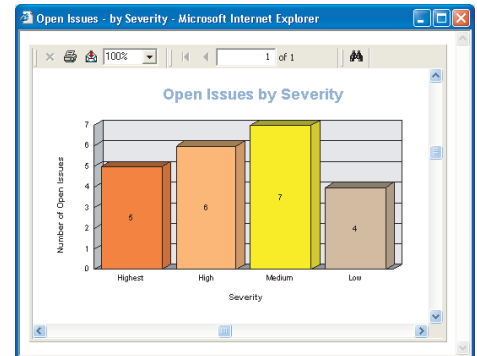
Check source files in and out, get the latest/previous versions, undo changes, and view change histories, all through a Web browser



Reports and Metrics

Pre-defined and ad-hoc reports give you the flexibility required for measuring project status, progress, and goals. Census includes more than 45 pre-built reports that provide summary, detailed, and trend information about your project.

Point-and-click report editors make report building fast and easy. Build custom reports and charts and publish them on the Web using today's leading report writer, Seagate Crystal Reports. Export reports to Microsoft Word, Rich Text Format, Excel, and PDF.



Customization

Census provides capabilities that give you unlimited freedom to customize the product to reflect your organization's process and terminology. Use point-and-click editors to add fields, make fields required, remove fields, change captions and value lists.

Brand Census with your company logo and colors.

Customize Web Views by editing the HTML/ASP templates used to generate the Web Views

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